



Self-Cleaning Rotisserie Oven

including Optional Holding Cabinet

AR-7T AR-7HT



MN-39243

REV. 03 6/23

EN

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Manufacturer's Information

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Original instructions The content in this manual is written in American English.



Alto-Shaam 24/7 Emergency Repair Service

Call 800-558-8744 to reach our 24-hour emergency service call center for

immediate access to local authorized service agencies outside standard business hours. The emergency service access is provided exclusively for Alto-Shaam equipment and is available throughout the United States through Alto-Shaam's

toll free number.

Availability Emergency service access is available seven days a week, including holidays.



FOREWORD

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FOREWORD

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SAFETY

The Meaning of Signal Words

This manual contains signal words where needed. These signal words must be obeyed to reduce the risk of death, personal injury, or equipment damage. The meaning of these signal words is explained below.



DANGER

Danger indicates a hazardous situation which, if not avoided, will result in serious injury or death.



WARNING

Warning indicates a hazardous situation which, if not avoided, could result in serious injury or death.



CAUTION

Caution indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

Notice indicates a situation which, if not avoided, could result in property damage.



NOTE: Note indicates additional information that is important to a concept or procedure.



Appliance Description and Intended Use

Appliance Description

This Alto-Shaam rotisserie oven is an electric-powered oven with programmable touchscreen control that includes multi-level cooking for preheat, cooking, holding, and cool-down stages. It includes a self-cleaning wash system with built-in sanitizing cycle. Seven angled spits are included; a variety of spits are offered as options. Double-pane glass door available in curved or flat options. USB port for recipe upload and download.

Intended use

The rotisserie oven is intended to cook, hold or process foods for the purpose of human consumption. No other use for this appliance is authorized. This appliance is intended to be used for commercial applications, for example in kitchens of restaurants, canteens, hospitals and in commercial enterprises such as bakeries, butcheries, etc., but not for continuous mass production of food.

Residual risks

This appliance is manufactured using ISO-certified processes. The appliance is designed with maximum safety in mind; however, there are residual risks to operators of this oven. Residual risks include exposure to heat and exposure to hot food products.

Possible misuse

Misuse of this appliance includes cooking food containing flammable materials (such as food with alcohol). Substances with a low flash point can ignite spontaneously and cause a fire.



Safety Precautions

Before you begin

Read and understand all instructions in this manual.

Electrical precautions

Obey these electrical precautions when using the appliance:

- Various electrical configurations of the rotisserie are available. Always match the power source with the power rating on the rotisserie's data tag.
- Use one (1) dedicated circuit per rotisserie.
- Use a junction box or electrical disconnect within 3' (914mm) of rotisserie.
- Keep the cord away from hot surfaces.
- Electrical connections and circuit breakers must meet all applicable federal, state and local codes.
- Do not let the cord hang over the edge of a table or counter.

Usage precautions

Obey these usage precautions when using the appliance:

- Only use this appliance for its intended use of cooking or heating.
- Do not load liquids, or foods that can become liquid when heated, into the rotisserie.
- Use utensils and protective clothing when loading and unloading the appliance.
- Use caution when using the appliance. Floors adjacent to the appliance may become slippery.
- Use caution when opening the appliance door. Escaping hot vapors or steam can cause serious injury.
- Do not open the door of the rotisserie during the cleaning cycle.
- Do not cover or block any of the openings of this appliance.
- Do not use this appliance near water such as a sink, in a wet location, near a swimming pool, or similar locations.

Maintenance precautions

Obey these maintenance precautions when maintaining the appliance:

- Obey precautions in the manual, on tags, and on labels attached to or shipped with the appliance.
- The appliance must be cleaned thoroughly to prevent deposits of grease and food residue inside the appliance that may catch fire.
- Do not place combustible materials in the appliance.
- Do not store the appliance outdoors.
- Do not clean the appliance with metal scouring pads.
- Do not use a hose, water jet, or steam cleaner to clean the appliance.
- Do not store or use any flammable substances near the appliance.
- For users only: Do not remove the top cover or side panels. There are no user-serviceable components inside.



SAFETY

Caster precautions

Obey these precautions if the appliance is installed on casters.

- Restrict movement of the appliance with a tether so that utility connections (water and electricity) are not damaged.
- Disconnect all utility connections when moving the appliance.
- Only use this appliance when it is stationary.
- Use caution when using the appliance on uneven floors. Mobile appliances and accessories can roll or tip over and cause serious injury or property damage.
- Lock the caster brakes on mobile appliances or accessories when they are not being moved.

Operator training

All personnel using the appliance must have proper operator training. Before using the appliance:

- Read and understand the operating instructions contained in all the documentation delivered with the appliance.
- Know the location and proper use of all controls.
- Keep this manual and all supplied instructions, diagrams, schematics, parts lists, notices, and labels with the appliance if the appliance is sold or moved to another location.
- Contact Alto-Shaam for additional training if needed.

Operator qualifications

Only trained personnel with the following operator qualifications are permitted to use the appliance:

- Have received proper instruction on how to use the appliance.
- Have demonstrated their ability with commercial kitchens and commercial appliances.

The appliance must not be used by:

- Persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision concerning use of the appliance by person responsible for their safety.
- People impaired by drugs or alcohol.
- Children should be supervised to ensure that they do not play with the appliance.
- Children shall neither clean nor maintain the appliance.

Condition of appliance

Only use the appliance when:

- All controls operate correctly.
- The appliance is installed correctly.
- The appliance is clean.
- The appliance labels are legible.



Servicing the appliance

- Only trained personnel are permitted to service or repair the appliance. Repairs that are not performed by an authorized service partner or trained technician, or the use of non-factory parts, will void the warranty and relieve Alto-Shaam of all liability.
- To prevent serious injury, death or property damage, have the appliance inspected and serviced at least every twelve (12) months by an authorized service partner or trained technician.
- Contact Alto-Shaam for the authorized service partner in your area.

Personal Protective Equipment (PPE)

Wear the following Personal Protective Equipment (PPE) while cleaning the appliance:

- Protective gloves
- Protective clothing
- Eye protection
- Face protection



SAFETY

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OPERATION

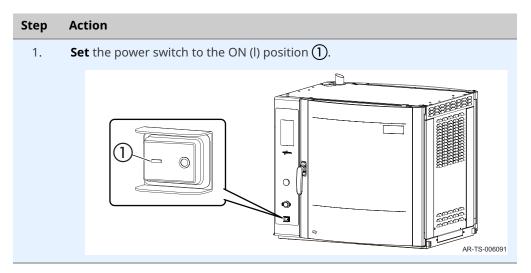
How to Turn On and Turn Off the Oven

Before you begin

The oven must be connected to electric power.

Turning on the oven

To turn on the oven, do the following.



The oven is now on.

Turning off the oven

To turn off the oven, do the following.

Step	Action
1.	Set the power switch to the OFF (0) position.

The oven is now off.



How to Update the Software

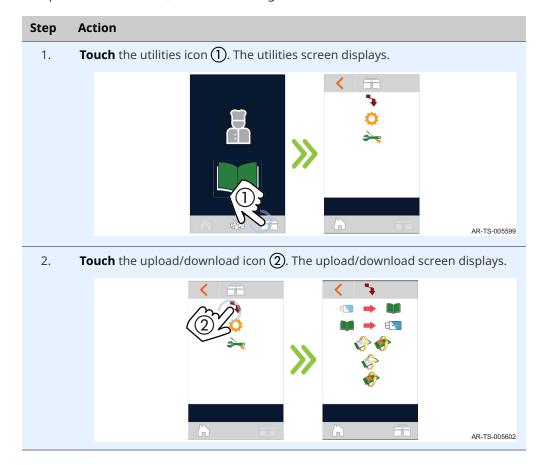
Before you begin

Make sure:

- The oven is turned on.
- The oven is idle and not currently in a cook or clean sequence.
- You do not remove the USB drive during the update process.
- You have a USB drive with the updated firmware.

Procedure

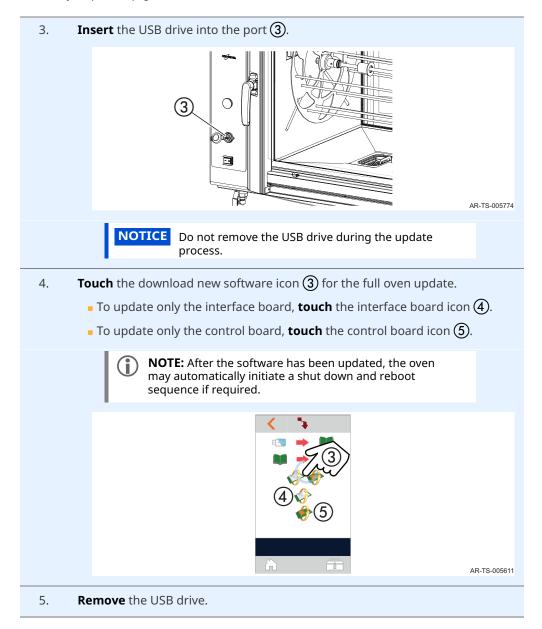
To update the software, do the following.



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Result

The oven's software has been updated.



How to Restore Factory Defaults

Before you begin

Make sure the oven is turned on.

Procedure

To restore factory defaults, do the following.



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3. **Touch** the restore factory defaults icon **4**. The restore factory defaults screen displays.



4. **Touch** the green check mark icon **5**.



The screen will go blank for a moment. The start-up screen will appear briefly, then the display will return to the Home screen.

Result

The factory defaults have been restored.



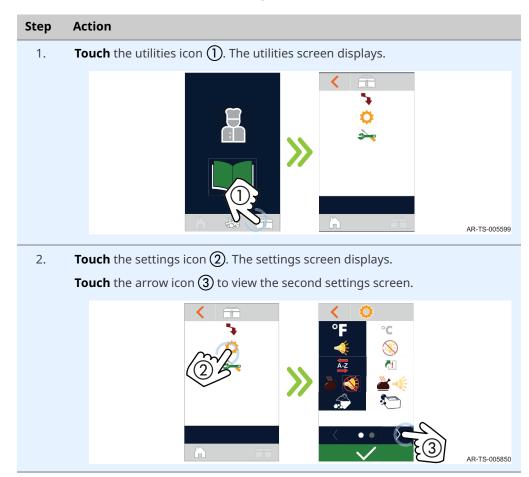
How to Calibrate the Screen

Before you begin

Make sure the oven is turned on.

Procedure

To calibrate the screen, do the following.



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3. **Touch** the calibrate screen icon **4**). The calibrate screen displays.



- 4. **Touch** the green check mark icon **(5)**. The second calibrate screen displays.
- 5. **Touch** the plus sign icon **(a)** as it appears in each corner of the screen. When all four corners have been touched, the start-up screen will appear briefly, then the display will return to the home screen.

Result

The screen has been calibrated.



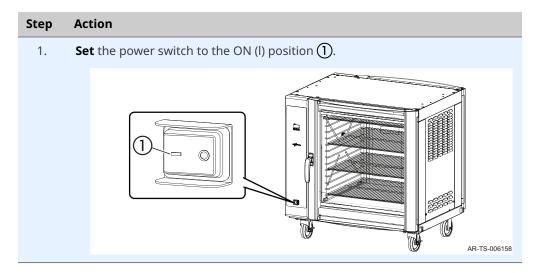
How to Turn On and Turn Off the Holding Cabinet

Before you begin

The holding cabinet must be connected to electric power.

Turning on the holding cabinet

To turn on the holding cabinet, do the following.



The holding cabinet is now on.

Turning off the holding cabinet

To turn off the holding cabinet, do the following.

Step	Action
1.	Set the power switch to the OFF (0) position.

The holding cabinet is now off.

How to Operate the Holding Cabinet

Before you begin

The holding cabinet must be connected to electric power and turned on.

Procedure

To operate the holding cabinet, do the following.

1. Set the temperature using the arrow buttons ①. NOTE: The temperature set-point range is 60°F - 200°F (16°C - 93°C) Press and hold the arrow button to change degree intervals by ten (10) degrees. Press and hold the temperature recall button ② to display the actual temperature.

Displaying the temperature

Result

The holding cabinet is now ready for holding food.

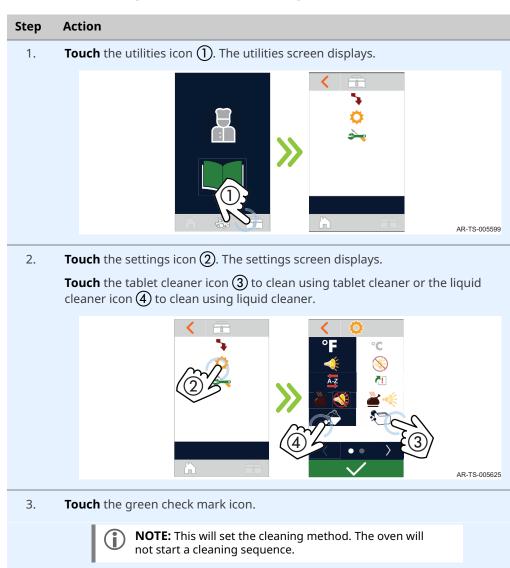
How to Select the Cleaning Method

Before you begin

Make sure the oven is turned on.

Procedure

To select the cleaning method, do the following.



Result

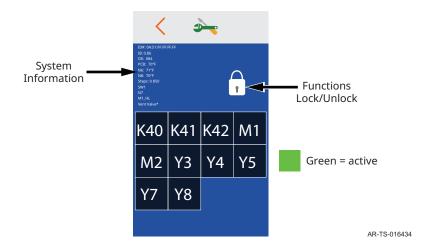
The cleaning method has been selected.

How to Use the Service Screen

Before you begin

Make sure:

- The oven is turned on.
- The oven is idle and not currently in a cook or cleaning sequence.



Ref.	Description	
K40	Browning heater elements	
K41	K41 Center heater element	
K42	Wash water heater element	
M1 Convection motor		
M2	M2 Spit motor	
Y3 Water fill solenoid		
Y4	Wash pump	
Y5	Drain pump	
Y7	Grease pump	
Y8 Liquid soap pump		

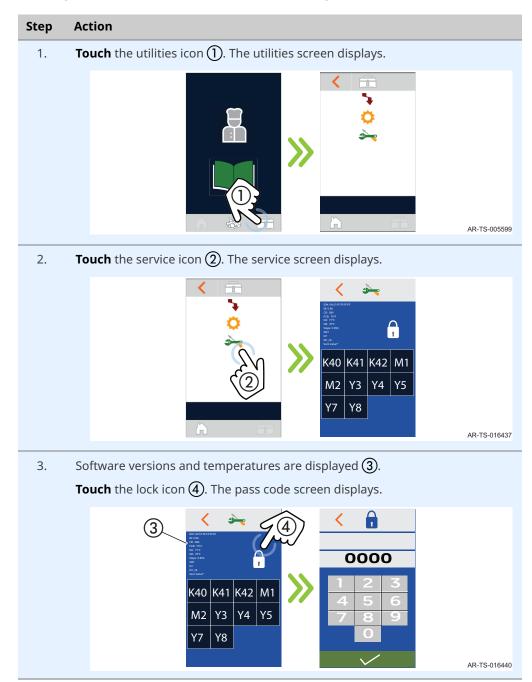
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Procedure

To navigate to the service screen, do the following.



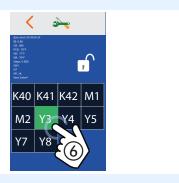
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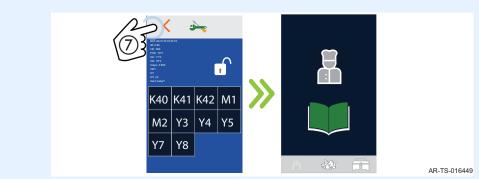
4. **Enter** the pass code 6702 and **touch** the check mark **(5)**. The unlock icon will display.



5. **Touch** the designation for the component to be tested. The box will turn green indicating the component is being energized.



6. **Touch** the return icon to exit the service screen.



Result

The procedure is complete.



AR-TS-016446

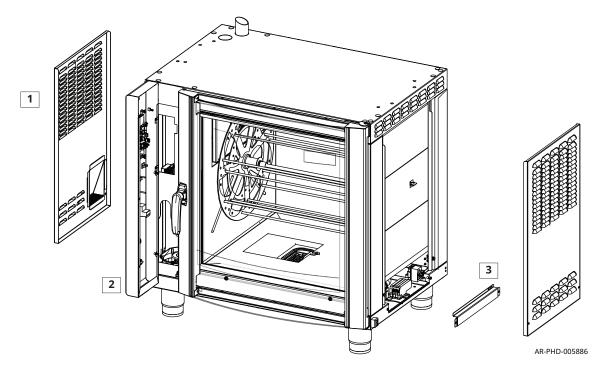
OPERATION

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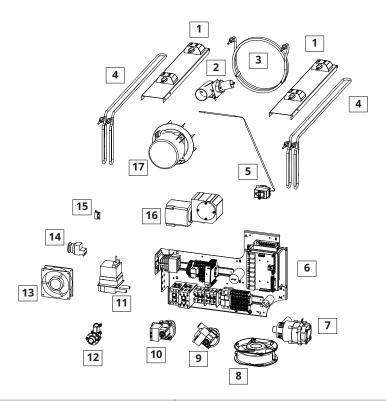
COMPONENTS

Exterior Panels



Ref.	Description
1	Left service panel, electrical chassis, heating elements, pumps, motors, N7 HI limit, cooling fans.
2	Control panel, interface board (IB), LCD display.
3	Right service panel, N6 cavity temperature sensor, water heater, N8 Thermistor, N9 HI limit.

Left Service Panel



AR-PHD-005889

Ref.	Electrical Schematic Identifier	Description
1	LP1, LP2, LP3, LP4	Lights
2	Browning valve	Browning valve
3	R3	Convection heating element
4	R1, R2	Browning heating elements
5	N7	HI-limit switch
6	-	Electrical chassis
7	Y4	Wash pump
8	Cooling fan 1	Cooling fan
9	Y7	Grease pump
10	Y5	Drain pump
11	Y8	Liquid cleaner pump
12	Y3	Water solenoid
13	Cooling fan 2	Cooling fan
14	Jog button 2	Spit Jog button, pass through door
15	Door SW 2	Door switch, pass through door
16	M2	Spit motor
17	M1	Convection motor

Left Service Panel Components

Refer to graphic: AR-PHD-005889

Ref	Component	Description
1	AR-PHD-005892	LP1 LP2 LP3 LP4 Lights 12 VDC 20W
2	AR-PHD-005895	Browning valve Motor 12 VDC Microswitch contacts closed when the valve is open.
3	AR-PHD-005899	R3, Convection element, 208 volt, 15 amp, 14 ohms 240 volt, 13 amp, 18 ohms.
4	AR-PHD-005902	R1, R2 Browning elements 208 volt, 15 amp, 14 ohms 240 volt, 13 amp, 18 ohms

COMPONENTS

Ref	Component	Description
5	AR-PHD-006107	N7 HI-Limit switch 527°F / 275°C Manual reset
7	AR-PHD-005989	Y4 Wash pump
8	AR-PHD-005989	Cooling Fan 1
9	AR-PHD-005992	Y7 Grease pump Thermal protected 135° C / 275° F same P/N as the drain pump



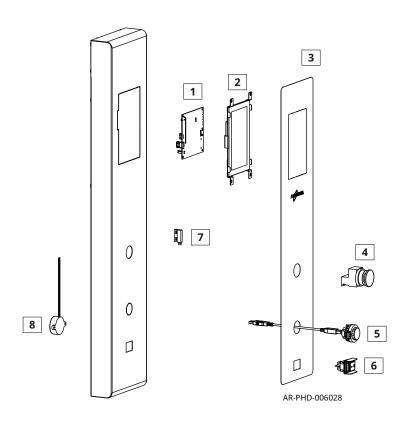
Ref	Component	Description
10	AR-PHD-005992	Y5 Drain pump Thermal protected 135° C / 275° F same part number as the grease pump
11	AR-PHD-006001	Y8 Liquid cleaner pump
12	AR-PHD-006004	Y3 Water solenoid Coil resistance 4K Ohms
13	AR-PHD-006010	Cooling fan 2
14	AR-PHD-006013 AR-PHD-006016	Jog button 2 Pushbutton, momentary contact



COMPONENTS

Ref	Component	Description
15	AR-PHD-006019	Door switch SPST-NO, magnetic reed switch
16	AR-PHD-006022	M2 Spit motor Permanently lubricated
17	AR-PHD-006025	M1 Convection motor

Control Panel



Ref.	Electrical Schematic Identifier	Description	
1	Interface board	User interface board	
2	- Liquid Crystal Display (LCD)		
3	3 - Touch overlay		
4	Jog button 1	Spit jog button, front door	
5	5 - USB port		
6	6 On/Off switch ON/OFF switch		
7	Door SW 1	Door switch	
8	Beeper assembly	Beeper	

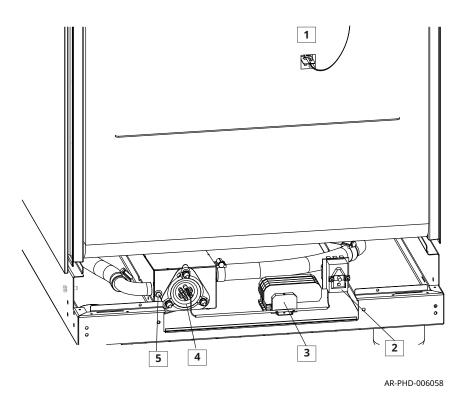
Control Panel Components

Refer to graphic: AR-PHD-006193

Ref	Component	Description
1	1 2 J15 J7 J5 D16 P2 J4 P2 J12 PD 5 ARPHD-006031	User Interface Board 1 J15
2	AR-PHD-006034	Liquid Crystal Display (LCD)
3	0 0 0 AR-PHD-006037	Touch overlay

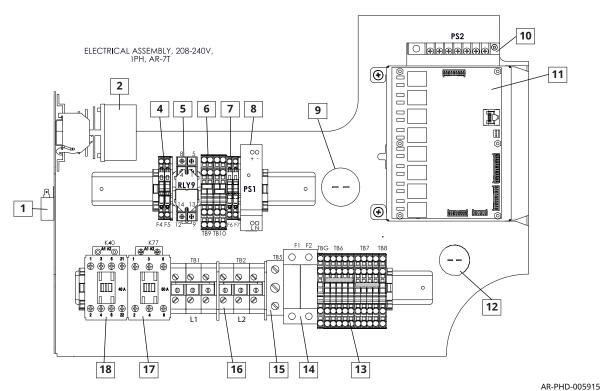
Ref	Component	Description
4	AR-PHD-006013 AR-PHD-006016	Jog button 1 Pushbutton, momentary contact
5	AR-PHD-006040	USB Port
6	AR-PHD-006043	ON/OFF Switch Rocker switch, double pole
7	AR-PHD-006019	Door switch 1 SPST-NO, magnetic reed switch
9	AR-PHD-006052	Beeper

Right Service Panel



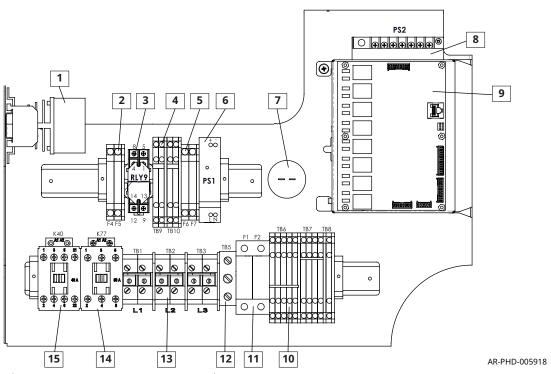
Ref.	Electrical Schematic Identifier	Description
1	N6	100 Ohm RTD cavity temperature sensor
2	N9	Water heater HI limit
3	-	Terminal blocks
4	R4	Water heater elements
5	N8	J-Type thermistor

Electrical Chassis — 208-240 volt, 1 phase



Ref.	Electrical Schematic Identifier	Description
ici.	Liectifical Schematic Identifier	-
1	C1	Capacitor, spit motor
2	SSR	Solid state relay
3	-	-
4	F4, F5	Fuses, lights
5	RLY 9	Relay, browning valve
6	TB 9, TB 10	Terminal blocks, DC voltage output from PS1
7	F6, F7	Fuses, DC voltage output from PS1
8	PS1	DC power supply 1
9	C2	Capacitor, convection motor
10	PS2	DC power supply 2
11	Control board	Control board (CB)
12	C3	Capacitor, wash pump
13	TBG, TB6, TB7, TB8	Terminal blocks
14	F1, F2	Fuses, line voltage
15	TB5	Terminal block, electrical supply ground connection
16	TB1, TB2	Terminal blocks, electrical supply line connections
17	K-77	Safety contactor
18	K-40	Heat contactor

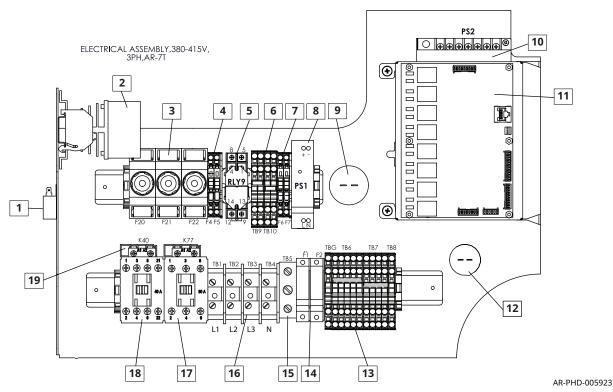
Electrical Chassis — 208-240 volt, 3 phase



Ref.	Electrical Schematic Identifier	Description
1	SSR	Solid state relay
2	F4, F5	Fuses, lights
3	RLY 9	Relay, browning valve
4	TB 9, TB 10	Terminal blocks, DC voltage output from PS1
5	F6, F7	Fuses, DC voltage output from PS1
6	PS1	DC power supply 1
7	C2	Capacitor, convection motor
8	PS2	DC power supply 2
9	Control board	Control board (CB)
10	TBG, TB6, TB7, TB8	Terminal blocks
11	F1, F2	Fuses, line voltage
12	TB5	Terminal block, electrical supply ground connection
13	TB1, TB2, TB3	Terminal blocks, electrical supply line connections
14	K-77	Safety contactor
15	K-40	Heat contactor



Electrical Chassis — 380-415 volt, 3 phase



Ref.	Electrical Schematic Identifier	Description
1	C1	Capacitor, spit motor
2	SSR	Solid state relay
3	F20, F21, F22	Fuses, heating elements (CE only)
4	F4, F5	Fuses, lights
5	RLY 9	Relay, browning valve
6	TB 9, TB 10	Terminal blocks, DC voltage output from PS1
7	F6, F7	Fuses, DC voltage output from PS1
8	PS1	DC power supply 1
9	C2	Capacitor, convection motor
10	PS2	DC power supply 2
11	Control board	Control board (CB)
12	C3	Capacitor, wash pump
13	TBG, TB6, TB7, TB8	Terminal blocks
14	F1, F2	Fuses, line voltage
15	TB5	Terminal block, electrical supply ground connection
16	TB1, TB2, TB3, TB4	Terminal blocks, electrical supply line connections
17	K-77	Safety contactor
18	K-40	Heat contactor
19	FI-33990	Filters (CE only)



Electrical Chassis Components

Refer to graphic: AR-PHD-006211

Ref	Component	Description
1	AR-PHD-005926	C1 Capacitor
2	1	K41, K42, SSR Solid State Relay Dual circuit 1 L1 Terminal 1/L1 – circuit A 2 L2 Terminal 3/L2 – circuit B 3 - Circuit B call for heat indicator 4 - Push to insert / release a wire 5 T2 Terminal 4/T2 – circuit B 6 T1 Terminal 2/T1 – circuit A 7 B2 (-) Circuit B DC – from control board 8 B1 (+) Circuit B DC + from control board 9 A2 (-) Circuit A DC – from control board 10 A1 (+) Circuit A DC + from control board 11 - Circuit A call for heat indicator

Ref	Component	Description
	208-240 V, 1 PH 208-240 V, 3 PH AR-PHD-005932 380-415 V, 3 PH AR-PHD-006111	SSR Circuits, energized
3		F20, F21, F22 Fuses Heater elements (CE Only)
	AR-PHD-005935	

COMPONENTS

Ref	Component	Description
4	AR-PHD-005938	F4, F5 Fuses Lights
5	AR-PHD-006120 AR-PHD-005941	RLY9 Relay Browning valve 12 VDC coil
6	TB9 TB10 1 2 AR-PHD-005944	TB 9 TB 10 Terminal blocks 1 12 VDC + voltage from PS 1 2 12 VDC - voltage from PS 1

Ref	Component	Description
7	AR-PHD-005938	F6 F7 Fuses DC voltage from PS1
8	1 + -	PS1 12 VDC Power supply 1 12 VDC output 2 DC OK indicator light 3 100–240 VAC Input
9	2 AR-PHD-005950	 C2, Capacitor, convection motor 16μF 1 0.250 inch spade terminals 2 M8 mounting stud
10	AR-PHD-005953	PS2, 12 VDC Power supply

COMPONENTS

Ref	Component	Description
11	1	CB, Control Board 1 J2 12 VDC supply and personality jumper 2 D12 Light emitting diode, solid - control board voltage ok 3 D11 Light emitting diode, flashing - software running ok 4 J12 RS-485 communication with the interface board 5 J11 Outputs to the SSR 6 J9 Inputs door switches, HI limits, and browning valve 7 J10 Water heater J-type thermistor 8 J4 100 ohm RTD temperature sensor 9 D1-D8 Light emitting diodes — signal to energize the relay 10 RY8 Y8 Liquid cleaner pump relay 11 RY7 Y7 Grease pump relay 12 RY6 Y5 Drain pump relay 13 RY5 Y4 Wash pump relay 14 RY4 Y3 Water solenoid Relay 15 RY3 M2 M2 spit motor relay 16 RY2 M1 M1 convection motor relay 17 RY1 K40 K40 heat contactor relay
12	M8 x 1.25 AR-PHD-005959	C3 Capacitor 2μF



Ref	Component	Description
13	1 2 3 4 TBG TB6 TB7 TB8	TBG TB6 TB7 TB8 Terminal Blocks 1 TBG Ground 2 D6 L1 voltage after the On/Off switch 3 D7 L2/N after F2 4 D8 Jog button, split motor
14	AR-PHD-005965 AR-PHD-005968	F1, F2 Fuses

Ref	Component	Description
	208-240 volt, 1 phase 1 TB1 TB2 TB5 2 1 TB1 TB2 TB5 2 1 TB2 TB5 2	TB1, TB2, TB3, TB4, TB5, Terminal blocks 1 electrical supply line connections 2 electrical supply ground connection
	208-240 volt, 3 phase	
15	1 TB2 TB3 TB5 2 TB5 2 TB5 AR-PHD-005974	
	380-415 volt, 3 phase	
	1 TB5 2 TB3 TB4 2	

Ref	Component	Description
16	1 K40 K77 2 AI AZ AR-PHD-005980 1 3 5 21 1 3 5	K40, K77, EMI Filters 1 FI-33990 Contactor 2 FI-33990 Safety contactor 3 FI-33990 Electromagnetic interference (EMI) Filter (CE only)

COMPONENTS

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MAINTENANCE

Maintenance Schedule

Requirements

- Make sure the oven is under 140°F (60°C) before cleaning.
- Do not use a hose or water jet on external and technical parts of the appliance.

Daily

For daily maintenance, do the following.

- **Clean** all grease and debris from the bottom of the oven. Do not wipe debris into the drain.
- Clean the drip tray.
- **Clean** the glass and outside of the oven.
- Clean the door gasket.
- **Remove** debris from the drain screen.
- **Run** automatic cleaning cycle.
- **Empty** the grease collection container, if needed.

Weekly

For weekly maintenance, do the following.

- **Inspect** the door gaskets for tears.
- **Clean** the outside of the oven with a stainless steel cleaner.
- **Inspect** grease collection hoses and containers for damage.
- Make sure all lights are working.
- **Inspect** the oven for grease or carbon buildup.
- **Inspect** the oven for scale buildup.
- **Inspect** the oven cavity exhaust port and vent pipe.
 - Clean out any grease or carbon buildup
 - Inspect the gasket around the vent pipe. Replace as needed

Monthly

For monthly maintenance, do the following.

- **Descale** the oven using Alto-Shaam's ScaleFree descaling powder.
- **Inspect** the drain piping for leaks.
- Clean the convection fan box.
- **Inspect** the touchscreen for damage.

Continued on next page



MAINTENANCE

Continued from previous page

Yearly

For yearly maintenance, do the following.



NOTE: Must be performed by a qualified professional.

- **Inspect** the humidity valve hoses and tubes
 - □ **Clean** any grease or carbon buildup.
 - □ **Replace** hoses as needed.
- Clean the Vent Pipe from the top of the unit.

How to Clean the Oven Using Liquid Cleaner

Before you begin



WARNING: Burn hazard.

Wear protective gloves, protective clothing, eye protection, and face protection when handling oven cleaner. Do not open the oven door during the wash or rinse cycle.

NOTICE

Do not use steel pads, wire brushes, or scrapers when cleaning.

Make sure:

- The liquid cleaner is installed. See topic *How to Install the Liquid Cleaner*.
- You have set the cleaning method to liquid cleaning. See topic *How to Select the Cleaning Method*.
- You have enough liquid cleaner (CE-36457) to clean the oven.

Procedure

To clean the oven using liquid cleaner, do the following.

Step	Action
1.	Make sure the oven is cool—oven is less than 140°F (60°C).
2.	Remove food debris, solid wastes, poultry skin and bones from the drain screen.

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3. **Touch** the cleaning icon ①. The cleaning screen display.

4. **Touch** the wash icon ②. The wash screen displays.

Touch the green check mark icon **3** to begin the wash cycle.

NOTE: The wash cycle takes approximately 2–3 minutes to heat the water before the water begins to spray.



The wash cycle takes 2:59:59 to complete. At the end of the wash cycle, the oven sounds an alert and the wash cycle complete screen displays.

5. **Touch** the green check mark icon **4** to return to the home screen when the wash cycle is complete.

Result

The oven has completed a wash cycle using liquid cleaner.

How to Clean the Oven Using Tablets

Before you begin



WARNING: Burn hazard.

Wear protective gloves, protective clothing, eye protection, and face protection when handling oven cleaner. Do not open the oven door during the wash or rinse cycle.

NOTICE

Do not use steel pads, wire brushes, or scrapers when cleaning.

Make sure:

- You have set the cleaning method to tablet cleaning. See topic *How to Select the Cleaning Method*.
- You have enough concentrated cleaning tablets (CE-46991) to clean the oven.

Procedure

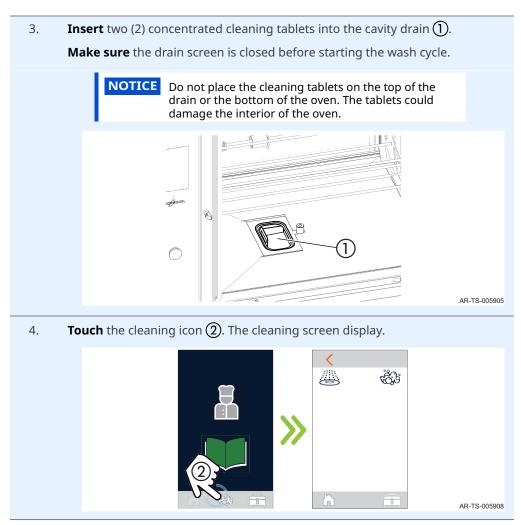
To clean the oven using concentrated cleaning tablets, do the following.

Step	Action
1.	Make sure the oven is cool—oven is less than 140°F (60°C).
2.	Remove food debris, solid wastes, poultry skin and bones from the drain screen.

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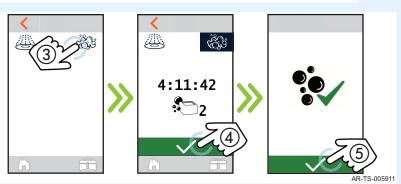


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Touch the green check mark icon 4 to begin the wash cycle.

NOTE: The wash cycle takes approximately 2–3 minutes to heat the water before the water begins to spray.

Touch the wash icon (3). The wash screen displays.



The wash cycle takes 4:11:42 to complete. At the end of the wash cycle, the oven sounds an alert and the wash cycle complete screen displays.

6. **Touch** the green check mark icon (5) to return to the home screen when the wash cycle is complete.

Result

The oven has completed a wash cycle using tablets.



How to Clean and Inspect the Humidity Valve

Before you begin



WARNING: Burn hazard.

Wear protective gloves, protective clothing, eye protection, and face protection when handling oven cleaner. Do not open the oven door during the wash or rinse cycle.

NOTICE

Do not use steel pads, wire brushes, or scrapers when cleaning.



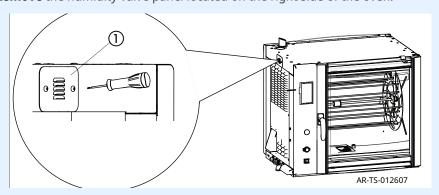
NOTE: Use the same procedure on either individual or stacked AR-7T ovens.

Procedure

To clean the humidity valve, do the following.

Step Action

- 1. **Make sure** the oven is cool—oven is less than 140°F (60°C).
- 2. **Clean** the oven with a full wash cycle. See topics *How to Clean the Oven Using Liquid Cleaner* or *How to Clean the Oven Using Tablets*.
- 3. **Set** the ON/OFF power switch to the OFF position, or disconnect the oven from power.
- 4. **Remove** the humidity valve panel located on the right side of the oven.



5. **Check** the humidity valve for debris buildup.

Wipe out debris in the humidity valve with a kitchen towel if necessary.

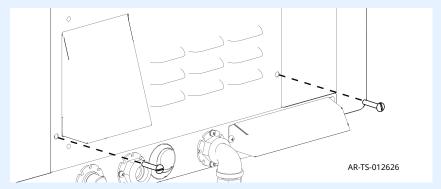
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How to Inspect the Humidity Panel

6. **Remove** the screws on the side panel of the oven.

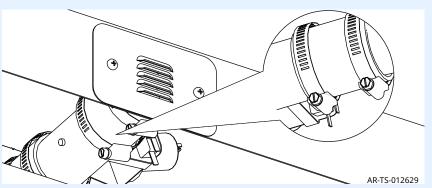


- 7. **Remove** the side panel.
- 8. **Check** parts around the humidity valve.

Ensure the humidity valve is not warped.

Inspect the clamps for proper tightness.

Examine the hoses for damage.



- 9. **Re-install** the side panel.
- 10. **Re-install** the humidity valve panel.

Result

The humidity valve is now clean.



MAINTENANCE

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AR-7T Error Codes

Code	Description	Possible Cause	
PROG	Fatal error, call service.	Programmer error.	
EADC	ADC is out of range.	Microprocessor on the control board (CB) may be failing. May have cold solder joint on the CB.	
E-BC	Bootloader Chip is bad. Software updates cannot be performed.	Chip may have cold solder joint or other electrical distress.	
E-CB	Control board and interface board software do not match. Update the software.	Control board or Interface board version is not current.	
E-B0	PCB temperature sensor is short-circuited.	Board failure.	
E-B1	PCB temperature sensor is open-circuit.	rature sensor is open-circuit. Board failure.	
E-B2	PCB is over-temperature of 70°C.	Possible cooling fan failure in the control area Possible runaway heater.	
		Possible that we are too close to another piece of equipment or have inadequate ventilation.	
E-IO	Short circuit in-line water heater sensor. Sensor wires damaged.		
E-I1	Open circuit in-line water heater sensor.	Sensor wires damaged.	
E-I2	Water heater sensor over temperature	over temperature Sensor above 200°F (93.3°C).	
E-SD	SD card is not detected.	SD card slot is bad.	
		SD card is not present.	
E-10	N6 cavity sensor is short-circuit.	Error at sensor input.	
		Wrong RTD type (100Ω vs. 1000Ω). Check wiring.	
		Board may be bad at sensor input.	
E-11	N6 cavity sensor is open-circuit.	Error at sensor input.	
		Wrong RTD type (100 Ω vs. 1000 Ω). Check wiring.	
		Board may be bad at sensor input.	
E-30	Temperature is 25°F below the target set point for more than 90 minutes. Troubleshoot cavity heating element.		
E-31	N6 cavity sensor over temperature, > 500°F for two consecutive minutes. If temperature exceeds 525°F, the program will stop.	If the oven has experienced an over temperature condition allow the oven to cool down for a minimum of 30 minutes.	
		Press the high limit reset button.	
		Resume cooking operation. If error reappears contact service provider.	
E-41	Touch driver is detected, but not responding to queries.	Touch chip error on board.	
E-43	Touch driver is missing.	Touch chip error on board.	
E-44	Touch driver is detected, but not responding to queries.	Touch chip error on board.	



TROUBLESHOOTING

Code	Description	Possible Cause	
E-53	Motor high-limit is open.	Motor is too hot, and high-limit is legitimately open. Wiring to motor is incorrect.	
		Board issues reading motor high-limit input switch.	
E-55	Vent valve error, contact service.	Vent valve malfunction.	
E-60	Real time clock checksum fail/invalid.	Date/Time reset to default value. Reset date/time to current.	
E-61	Real time clock not responding/not detected/not present.	Control failure. Replace the control.	
E-64	Real time clock not ticking.	Control failure. Replace the control.	
E-66	Control board reset but interface board did not.	Electrical noise.	
E-70	Personality wiring is incorrect, does not equate to a	Personality wiring is incorrect.	
	supported configuration.	Broken wire.	
		Board issues reading personality jumpers. Old software with new configuration.	
E-71	Control ID is not what is expected.	Control board is programmed for a different software than what is intended.	
	meant for different controls, a CB or IB update is	Example: Rotisserie is plugged into a Cook and Hold or QuickChiller control board.	
E-80	Control settings have been reset to factory defaults because EEPROM checksum was incorrect.	Software has new features installed (post updated, this may be expected after the first restart and is normal).	
		Continuous E-80 may be failing EEPROM.	
E-83	EEPROM is not responding.	Failing EEPROM.	
E-84	User options have been reset to factory defaults because user options EEPROM checksum was incorrect.	Software has new features installed (post updated, this may be expected after the first restart and is normal).	
		Continuous E-84 may be failing EEPROM.	
E-94	Communications has not occurred for 4 attempts.	Electrical noise.	
		Communication cable not properly seated, not plugged in.	
E-109	N7 or N9 high-limit is open.	Unit is too hot, and N7 is legitimately open. Water heater is too hot, and N9 is legitimately open Wiring to N7 or N9 is incorrect.	
		Board issues reading N7 or N9 input switch.	
		Lack of water in heater tank, check for debris on drain.	



AR-7HT Error Codes

Error	Error	Error Definition	Reset
Display	Description	Comments	
E-10	Sensor 0 shorted	Sensor short determined	Auto-reset w hen sensor short resolved.
E-11	Sensor 0 open	Resistance >3000 ohm (sensor not connected)	Auto-reset w hen good probe is attached, i.e. valid reading
E-30	Under Temperature	25ºF under Set Point Temperature for 90 minutes.	Auto-reset w hen temp rises above the Under Temp alarm condition
E-31	Over Temperature	OVEN: 145°F over max temp range for that model. No delay.	Auto-reset w hen temperature < F over max temp range. 145º
E-38	Internal software error	Internal Software error	Call Factory
E-39	Sensor Error	Board level RTD temp circuit hardw are error	Call Factory
E-70	Configuration connector error (DIP- sw itch)	Dip-Sw itch error: not set to model or invalid model	Correct DIP-switch. Turn control OFF, then ON.
E-83	EEPROM error	Bad checksum.	Reset by performing CALIBRATION.
E-90	Key Shorted	Any key > 1 min shorted	Reset w hen key no longer shorted



The Oven will not Power Up

Before you start

Set the power switch to the ON position.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage.

Wear Personal Protective Equipment (PPE).

Measure the line voltage at the wall outlet. Does the voltage correspond to the voltage printed on the serial number tag?



Inform the customer to call an electrician.

Yes

Measure the voltage across terminal block TB1and terminal block TB2/TB4. Does the voltage correspond to the voltage printed on the serial number tag?



Repair or replace the cord.

Yes

Measure the voltage across The line side of the ON/ OFF switch and terminal block TB2/TB4. Does the voltage correspond to the voltage printed on the serial number tag?



Repair or replace the wiring from terminal block TB1 to the ON/OFF switch.

Yes

Measure the voltage across The load side of the ON/ OFF switch and terminal block TB2/TB4. Does the voltage correspond to the voltage printed on the serial number tag?



Replace the ON/OFF switch.

Yes

Measure the voltage across The line side of fuse F1 and terminal block TB2/TB4. Does the voltage correspond to the voltage printed on the serial number tag?



Repair or replace the wiring from the ON/OFF switch to fuse F1.

Yes

Measure the voltage across the load side of fuse F1 and terminal block TB2/TB4. Does the voltage correspond to the voltage printed on the serial number tag?



Replace the fuse F1.

Yes

Measure the voltage across the L terminal of power supply PS1 and terminal block TB2/TB4. Does the voltage correspond to the voltage printed on the serial number tag?

No

Repair or replace the wiring from the load side of fuse F1 and the L terminal of power supply PS1.

Yes

Measure the voltage across the L terminal of power supply PS1 and the line side of fuse F2. Does the voltage correspond to the voltage printed on the serial number tag?

No

Repair or replace the wiring from terminal block TB2/TB4 and the line side of fuse F2.

Yes

Measure the voltage across the L terminal of power supply PS1 and the load side of fuse F2. Does the No Replace the fuse F2. voltage correspond to the voltage printed on the serial number tag? Yes Measure the voltage across the L terminal and the N Repair or replace the wiring from terminal of power supply PS1. Does the voltage No the load side of fuse F2 to the power correspond to the voltage printed on the serial supply PS1. number tag? Yes Measure the DC voltage across the + (Plus) and -(Minus) terminals of the power supply PS1. Is the No Replace the power supply PS1. voltage 12 VDC? Yes Repair or replace the wiring from Measure the DC voltage across the + (Plus) terminal of the the power supply PS1 and line side of fuse F7. Is the No (Minus) terminal of power supply voltage 12 VDC? PS1 and the line side of fuse F7. Yes Measure the DC voltage across the + (Plus) terminal of Replace the fuse F7. the power supply PS1 and the load side of fuse F7. Is No the voltage 12 VDC? Yes Repair or replace the wiring from Measure the DC voltage across the + (Plus) terminal of the load side of fuse F7 and pin 2 of the power supply PS1 and pin 2 of the J2 connector on No the J2 connector on the control the control board. Is the voltage 12 VDC? board. Yes Measure the DC voltage across the - (Minus) terminal Repair or replace the wiring from the +(Plus) terminal of power supply PS1 the line side of fuse F6. of the power supply PS1 and line side of fuse F6. Is the No voltage 12 VDC? Yes Measure the DC voltage across the -(Minus) terminal of the power supply PS1 and load Replace the fuse F6. No side of fuse F6. Is the voltage 12 VDC? Repair or replace the wiring from Measure the DC voltage across the - (Minus) terminal the load side of fuse F6 and pin 1 of of the power supply PS1 and pin 1 of the J2 connector No the J2 connector on the control on the control board. Is the voltage 12 VDC? board. Yes



Replace the control board.

The Oven will not Heat

Before you start

- Locate the N7 HI-Limit and the N9 HI-Limit. Reset the high limits as required.
- Test the N6 100 Ohm RTD cavity sensor.
- Navigate to the Service screen. Touch the K40 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage.

Wear Personal Protective Equipment (PPE).

Is the LED next to RY1 on the control board No Replace the control board. illuminated? Yes Measure the voltage at the K40 Did the K40 contactor energize. No contactor. Replace the contactor. Yes Measure the amperage at each heating element. Is Replace the heating element as No the amp draw correct? required. Yes The oven heating elements are working properly.



Spit Motor Inoperable

Before you start

Navigate to the Service screen. Touch the M2 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).

Is the LED next to RY3 on the control board illuminated?

No

Replace the control board.

Yes

Measure AC voltage across the normally open terminal of RY3 on the control board and TB7. Does the voltage correspond to the voltage printed on the serial number tag?

No

Replace the control board.

Yes

Replace the spit motor.

Convection Fan Motor Inoperable

Before you start

Navigate to the Service screen. Touch the M1 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).

Is the LED next to RY2 on the control board illuminated?

No

Replace the control board.

Yes

Measure AC voltage between the normally open terminal of RY2 on the control board and TB 7. Does the voltage correspond to the voltage printed on the serial number tag?



Replace the control board.

Yes

Replace the convection fan motor.



Wash Pump Inoperable

Before you start

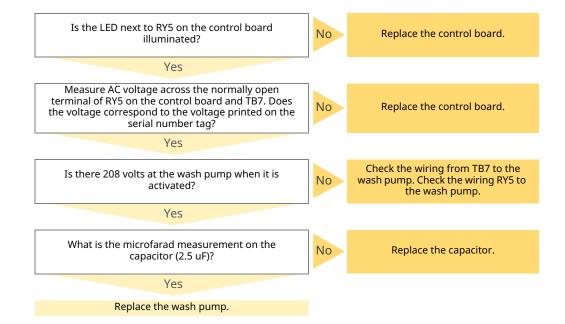
- Navigate to the Service screen. Touch the Y4 icon.
- Locate the wash pump and make sure that the hoses are connected and secure.



WARNING: Electric shock and arc flash hazard.

Use caution when measuring line voltage.

Wear Personal Protective Equipment (PPE).



Drain Pump Inoperable

Before you start

Navigate to the Service screen. Touch the Y5 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).

Is the LED next to RY6 on the control board No Replace the control board. illuminated? Yes Measure AC voltage across the normally open terminal of RY6 on the control board and TB7. Does Replace the control board. No the voltage correspond to the voltage printed on the serial number tag? Yes Check the wiring from TB7 to the Is there line voltage at the drain pump when it is No drain pump and RY6 to the drain activated? pump. Yes Replace the drain pump.



Grease Collection Pump Inoperable

Before you start

Navigate to the Service screen. Touch the Y7 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).

Is the LED next to RY7 on the control board No Replace the control board. illuminated? Yes Measure AC voltage across the normally open terminal of RY7 on the control board and TB7. Does No Replace the control board. the voltage correspond to the voltage printed on the serial number tag? Yes Check the wiring from TB7 to the Is there line voltage at the grease collection pump grease collection pump and RY7 to the grease collection pump. No when it is activated? Yes Replace the grease collection pump.

Liquid Cleaner Pump Inoperable

Before you start

Navigate to the Service screen. Touch the Y8 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).

Is the LED next to RY8 on the control board No No Replace the control board. illuminated? Yes Measure AC voltage across the normally open terminal of RY8 on the control board and TB7. Does No Replace the control board. No the voltage correspond to the voltage printed on the serial number tag? Yes Check the wiring from TB7 to the Is there line voltage at the liquid cleaner pump when liquid cleaner pump and RY8 to the liquid cleaner pump. No it is activated? Yes Replace the liquid cleaner pump.



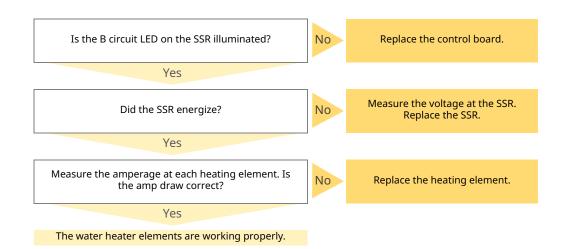
The Oven Water Heater will not Heat

Before you start

- Locate the N7 HI-Limit and the N9 HI-Limit. Reset the high limits as required.
- Test the N8 J type thermistor.
- Navigate to the Service screen. Touch the K42 icon.



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).



The Oven Overflows the Front Drip Tray



WARNING: Electric shock and arc flash hazard. Use caution when measuring line voltage. Wear Personal Protective Equipment (PPE).

Has the drip tray been emptied after each use?

No

Clean the drip tray after each use.

Yes

Remove the gasket. Wash the gasket with warm soapy water and re-install to the clean channel. Does the drip tray still overflow?

No

Resume operation of the oven.

Yes

Call 1-800-658-8744 extension 6702 for Technical Support.



208-240V 1/3PH, 380-415V 3PH

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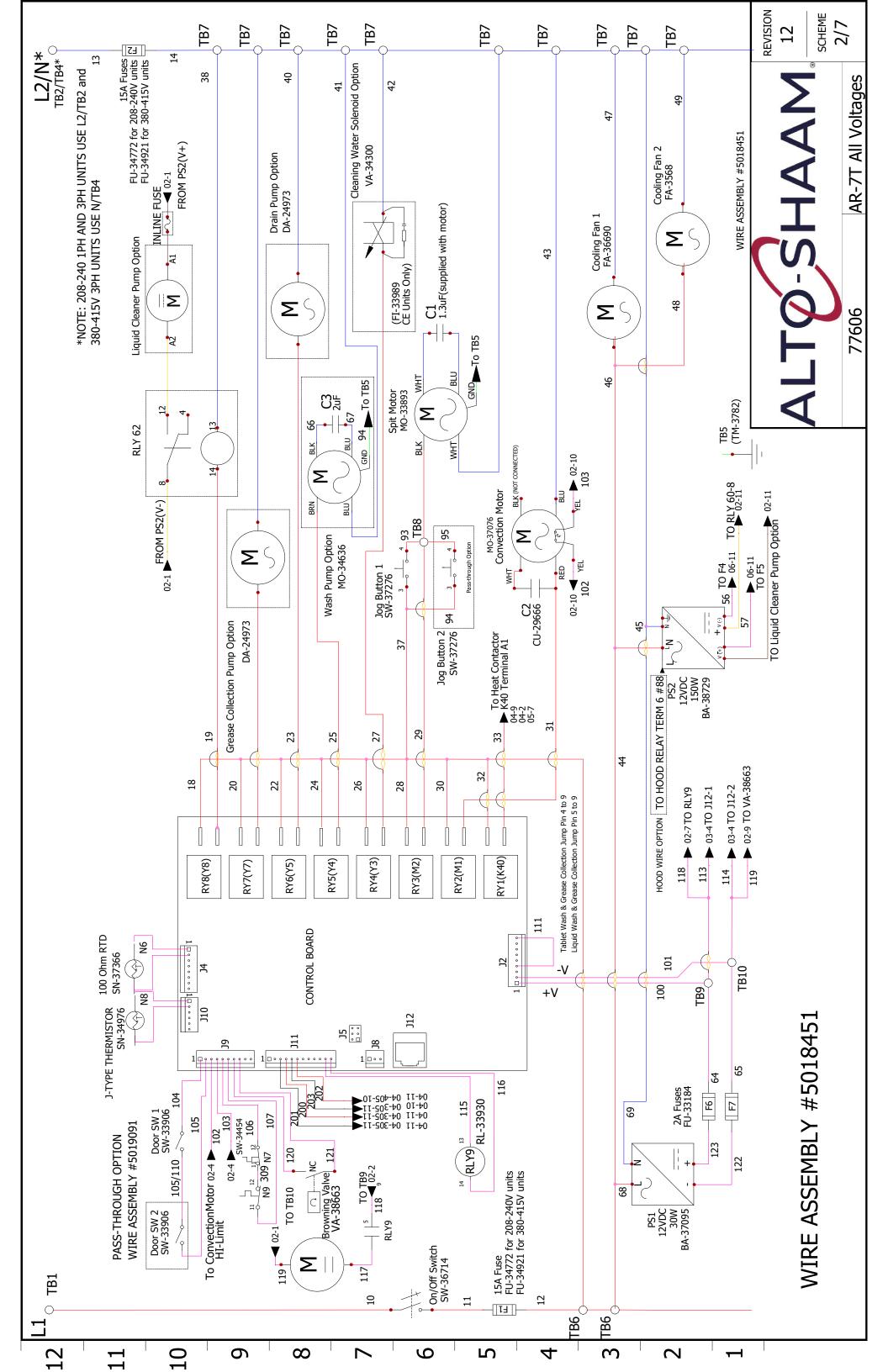
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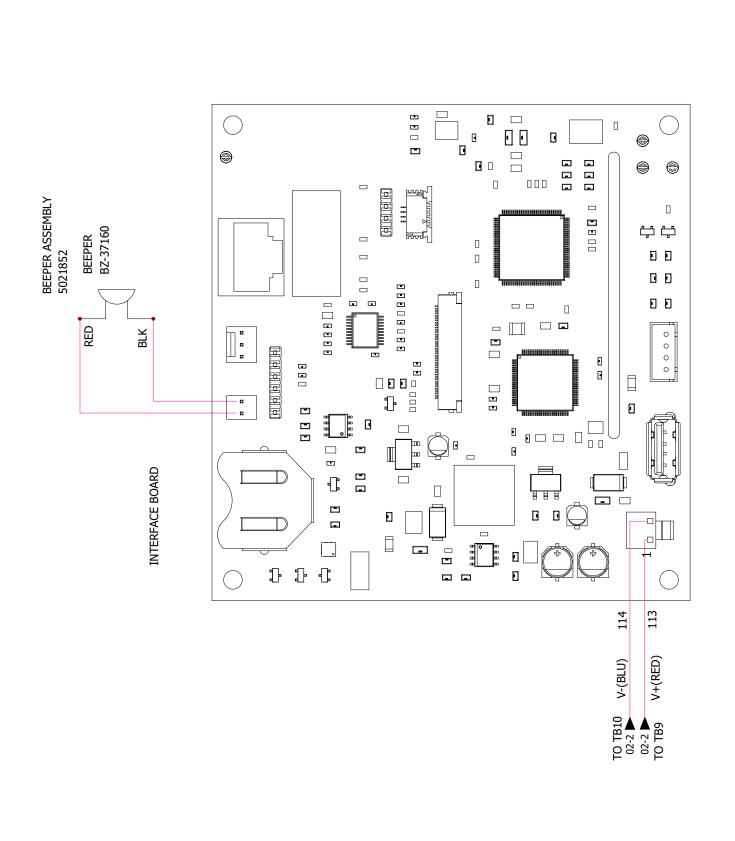


REVISION

SCHEME 1/7

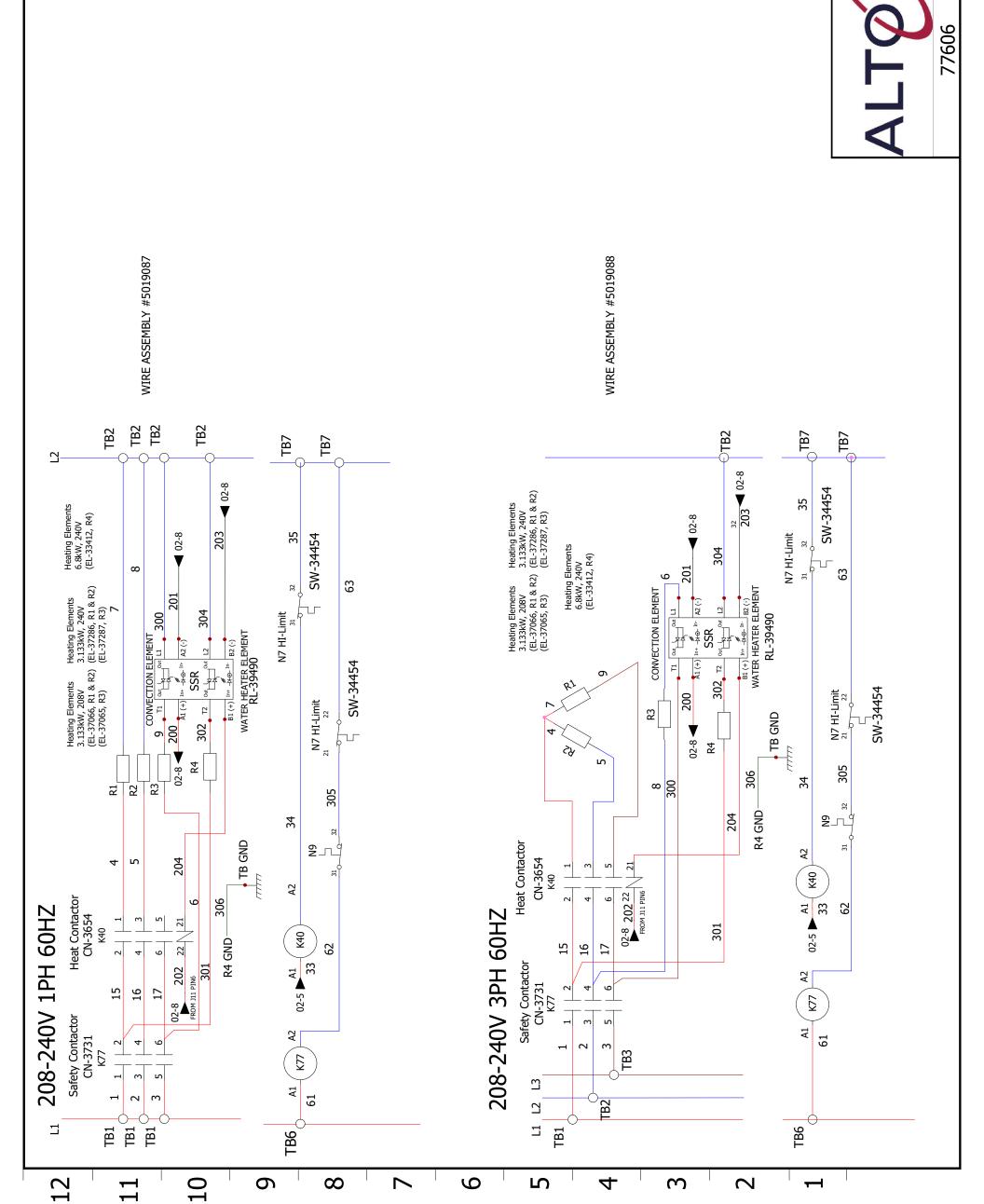
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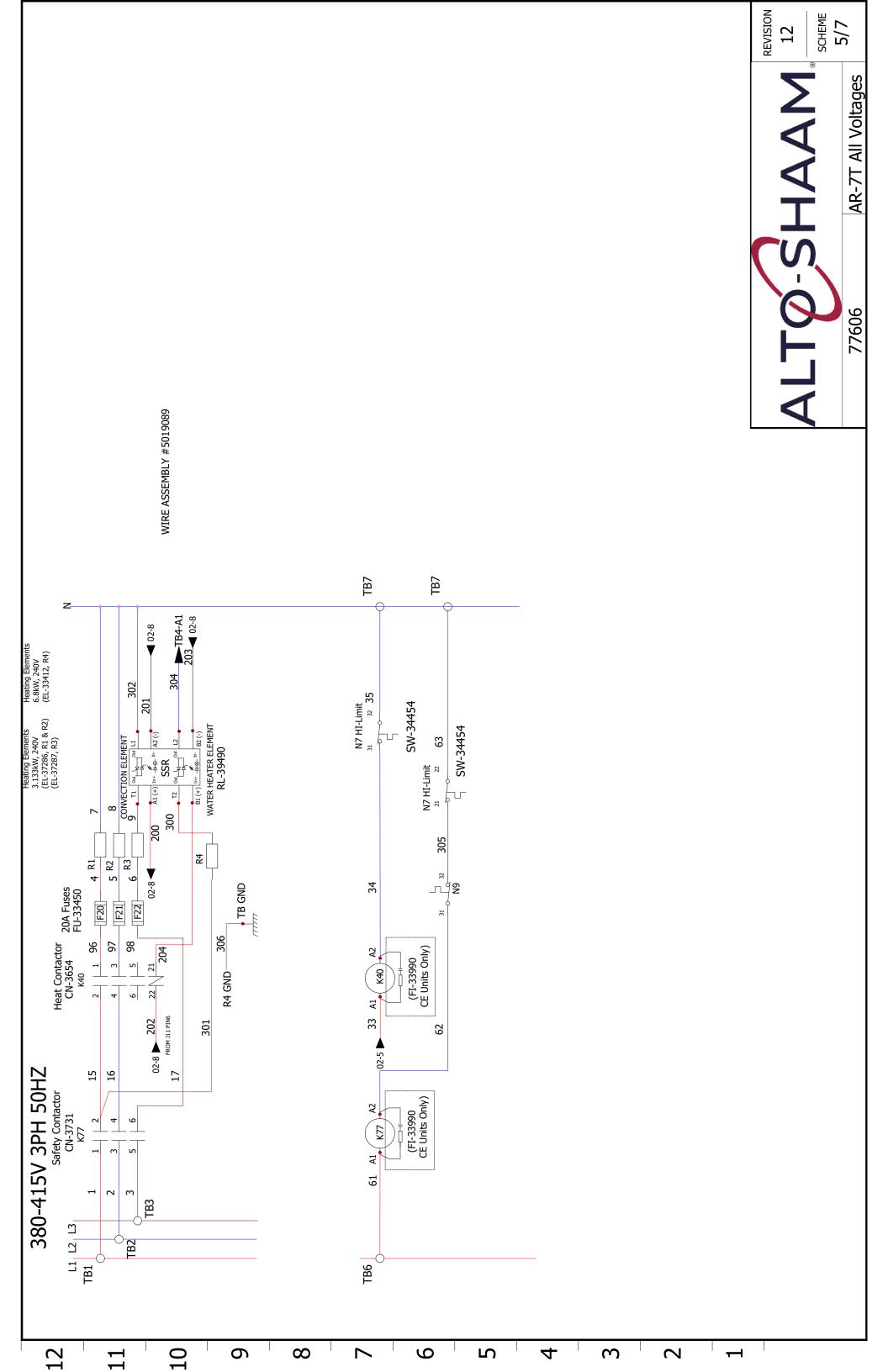


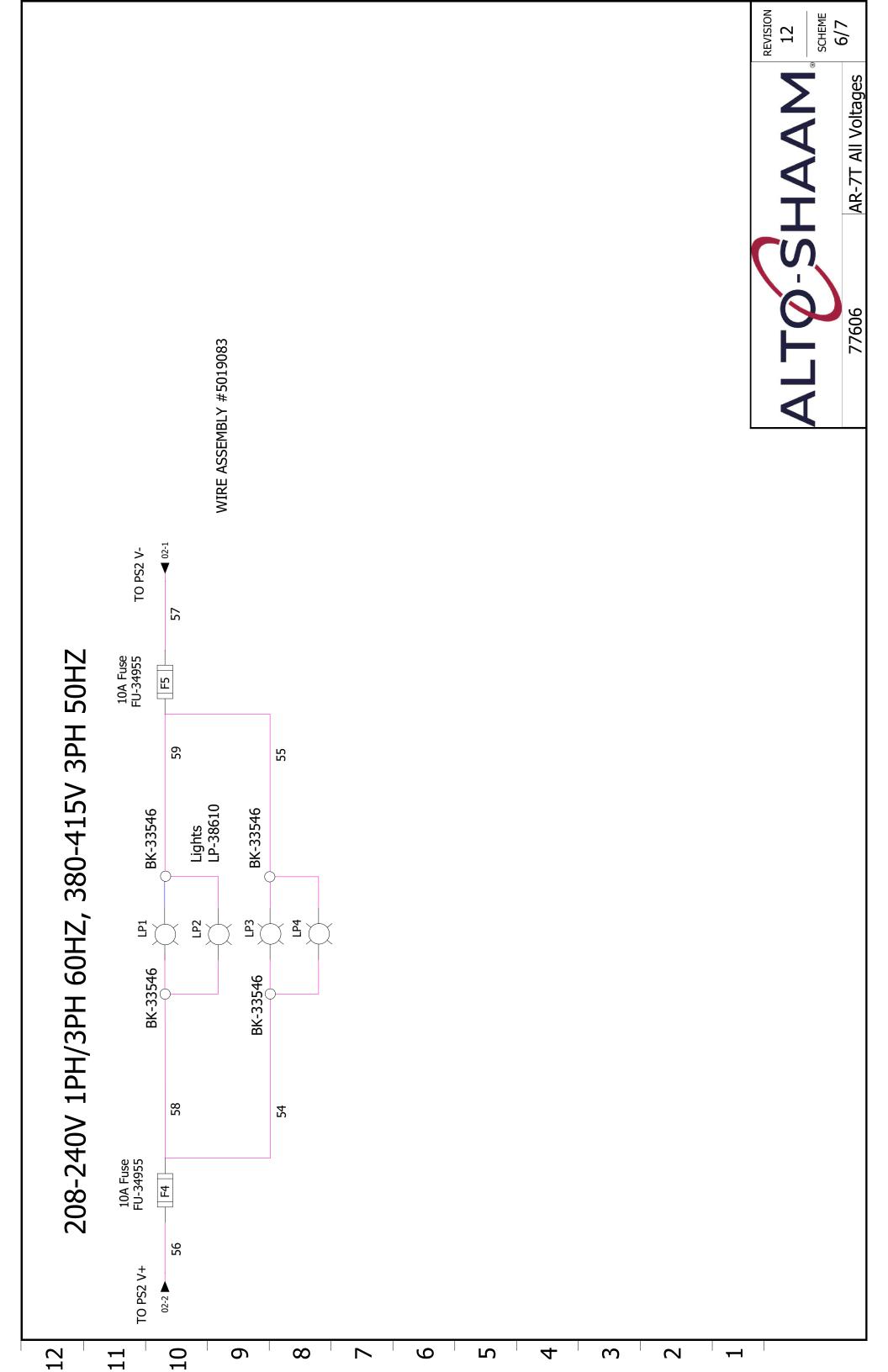
REVISION

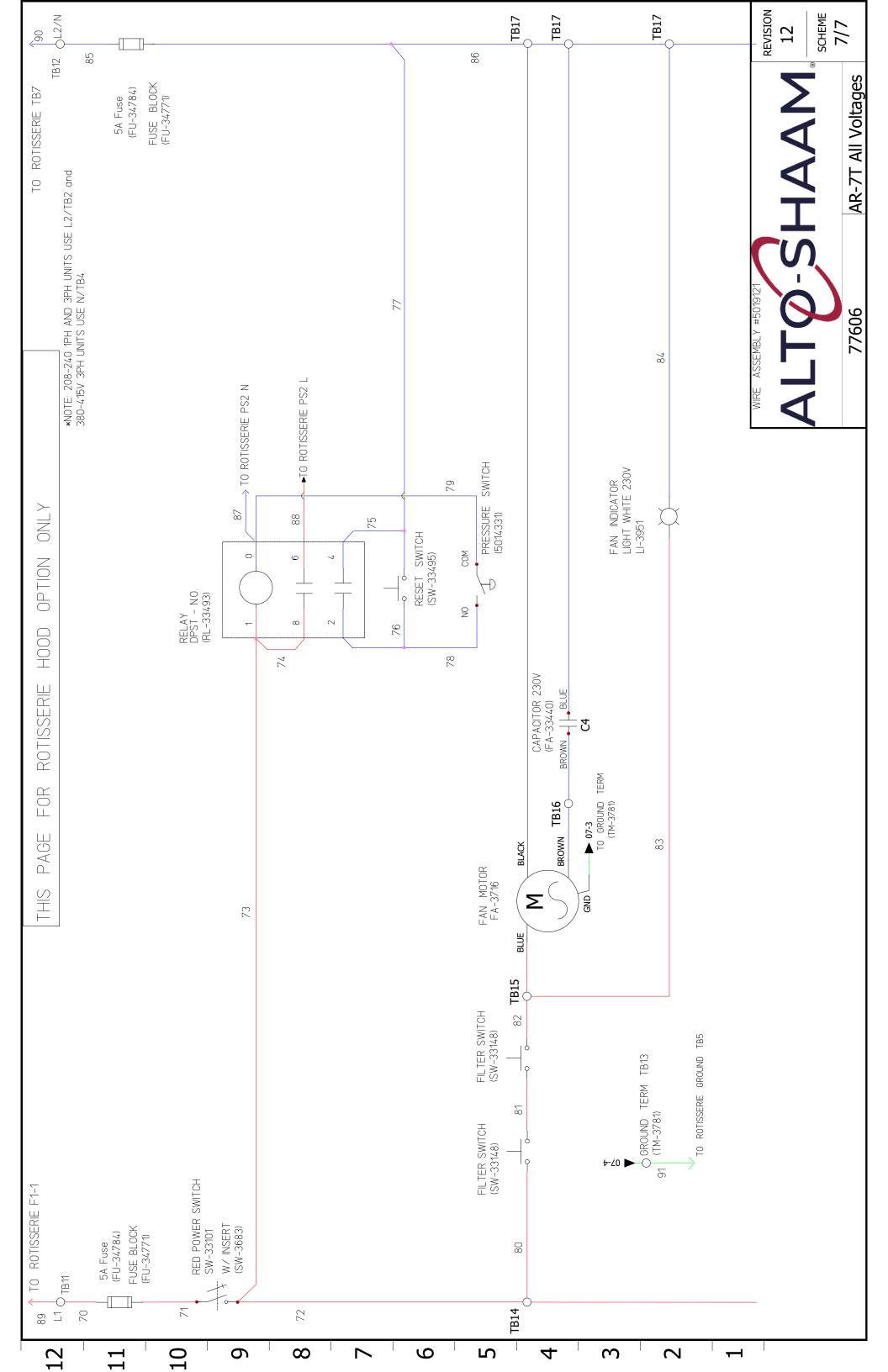
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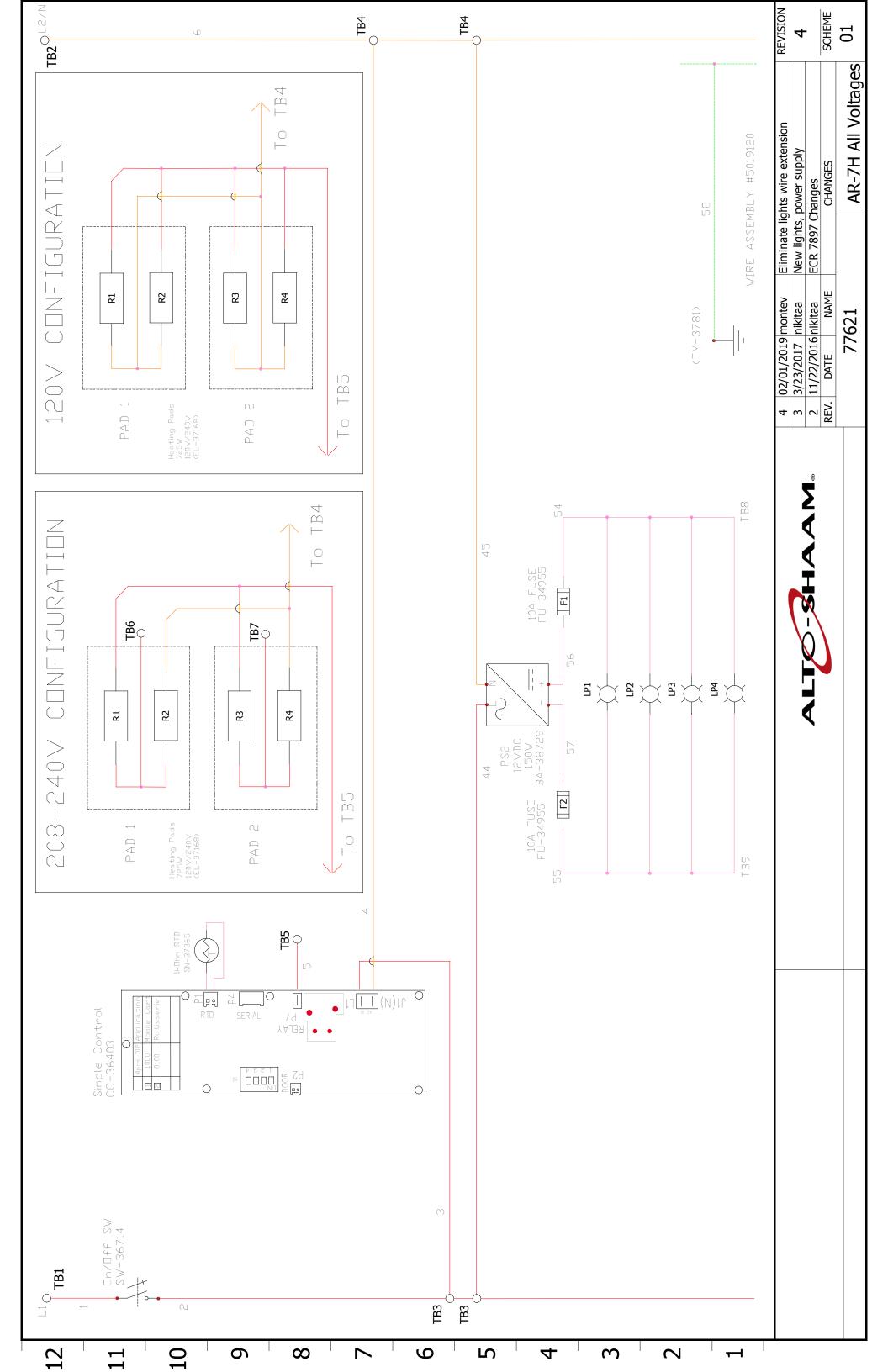
SCHEME

AR-7T All Voltages













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